



**Ohio Lottery Commission**  
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# **VLT BULLETIN**

**November 1, 2023**

The Ohio Lottery Commission is issuing this bulletin to Video Lottery Sales Agents (VLSA) and licensed technology providers to provide a status on the program and procedures.

Operating Standards and Procedures have been updated and are available on our website in their entirety. The following information highlights those changes.

## **Operating Standards**

- Annual Plan** – no substantive changes
- Cybersecurity** – [New operating standard.](#)
- Employee Licensing** – no substantive changes
- Financial Processing** – no substantive changes
- Marketing & Advertising** – no substantive changes
- Minimum Internal Control Standards** – no substantive changes
- Responsible Gaming Program** – no substantive changes
- Security & Surveillance** – [Numerous changes and updates.](#)
- Shipment of Equipment & Software** – no substantive changes
- Terminal Standards** – no substantive changes
- Testing Standards** – no substantive changes
- Tournaments** – no substantive changes
- VLSA Compliance** – no substantive changes

## **OLC Minimum Internal Control Standards**

- Cage and Credit Section** – no substantive changes
- Information Technology Section** – no substantive changes
- VLT Section** – no substantive changes

## **Supporting Documents**

- VLSA Fine Schedule** – no substantive changes.