

Ohio Lottery Commission

615 W. Superior Avenue Cleveland, OH 44113 1-800-686-4208

VLT BULLETIN

January 1, 2023

The Ohio Lottery Commission is issuing this bulletin to Video Lottery Sales Agents (VLSA) and licensed technology providers to provide a status on the program and procedures.

Operating Standards and Procedures have been updated and are available on our website in their entirety. The following information highlights those changes.

Operating Standards

Annual Plan – no substantive changes

Advertising & Promotion – no substantive changes

Facilities & Capital Investments – no substantive changes

Financial Processing – Updated the requirements for property excluded patron play.

Marketing & Advertising – no substantive changes

Minimum Internal Control Standards – no substantive changes

Responsible Gaming Program – Updated language to reflect the rebranding of Ohio VEP to Time Out Ohio (effective December 21, 2022).

Security & Surveillance – no substantive changes

Shipment of Equipment & Software – no substantive changes

Terminal Standards – no substantive changes

Testing Standards – no substantive changes

Tournaments – no substantive changes

VLSA Fines – no substantive changes

Tech Providers Fines – no substantive changes

OLC Minimum Internal Control Standards

Cage and Credit Section - no substantive changes

Information Technology Section – no substantive changes

VLT Section – no substantive changes