



Ohio Lottery Commission

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VLT BULLETIN

December 1, 2023

The Ohio Lottery Commission is issuing this bulletin to Video Lottery Sales Agents (VLSA) and licensed technology providers to provide a status on the program and procedures.

Operating Standards and Procedures have been updated and are available on our website in their entirety. The following information highlights those changes.

Operating Standards

Annual Plan – no substantive changes

Cybersecurity – no substantive changes

Employee Licensing – no substantive changes

Financial Processing – updated the Voluntary Excluded Patron Play section to include sports betting credits and the new Time Out Ohio branding

Marketing & Advertising – added a requirement for promotional mailing artwork to include RG messaging and specified the use of the “Ohio” toll-free helpline number in RG messaging

Minimum Internal Control Standards – no substantive changes

Responsible Gaming Program – no substantive changes

Security & Surveillance – no substantive changes

Shipment of Equipment & Software – no substantive changes

Terminal Standards – no substantive changes

Testing Standards – no substantive changes

Tournaments – no substantive changes

VLSA Compliance – no substantive changes

OLC Minimum Internal Control Standards

Cage and Credit Section – no substantive changes

Information Technology Section – no substantive changes

VLT Section – no substantive changes

Supporting Documents

VLSA Fine Schedule – revised