## Grow your

 KENO opportunities. See inside for more.
## 오노!

## 오농

## For Starters

## Intralot terminal service issues

1-866-710-2462

## Hotline

l-800-686-4208
General retailer services
Instant ticket ordering
Claims questions

## Regional Sales Offices

Region 1: Cleveland regional office 216-774-5671

Region 2: Toledo regional office l-800-589-6442

Region 3: Dayton regional office 1-800-589-6463

Region 4: Cincinnati regional office 1-800-589-9882

Region 5: Columbus regional office 1-800-589-6445

Region 6: Athens regional office 1-800-589-6466

Region 7: Akron-Canton regional office 1-800-589-6467

Region 8: Youngstown regional office 1-800-589-6468

Region 9: Lorain regional office 1-800-589-6469

## Winning Numbers line

1-800-589-6446

## Website

www.ohiolottery.com

## Check out:

## $\checkmark$ KENO Clutch 3

promotion
Enjoy college basketball
tournament season and the first big Keno promotion of 2021.

Page 4, 5

## Certified KENO Experts

Check out the latest perks for members.
Page 6, 7
$\checkmark$ Scratch-off vending opportunity
Learn about the convenience, security and profitability of Select 4 vending. Page 9
$\checkmark$ KENO Million Dollar Club
Congratulations to our newest members from north and north central Ohio.
Page 11
www.ohiolottery.com/OH!-Lottery-Blog
$\stackrel{\rightharpoonup}{*}$
(®) /ohlottery/
@OHLottery f /OhioLottery
(2) /c/ohiolottery

Compulsive gambling can be treated. If you or someone you know has a gambling problem, call the Problem Gambling Helpline at 1-800-589-9966.

## Welcome to Kenotes

a publication for bars, taverns, restaurants and clubs selling the Ohio Lottery KENO game.

We're back, with the goal of moving your business ahead. It begins with Keno Clutch 3, rewarding customers for making a $\$ 20$ single-ticket Keno purchase, starting March 19. The promotion runs on select tournament game days, noon to midnight, through April 5. Enjoy a little extra Keno play during the height of college basketball tournament season. See page 5 to learn more.

Keno's been coming back strong, boosted by the full reopening of business hours for bars and taverns, and pent-up demand by customers. Keno sales are nearing $\$ 12$ million a week, with sales of Keno and Lucky One combined breaking through the \$12-million mark the week ending Feb. 27. That's good news we want to see continue.

This issue, we return to the celebration of our newest Keno Million Dollar Club members. In the fall 2020 issue, we acknowledged our newest members from central and southern Ohio. This issue, we give a shout out to new members from around the eastern and northeastern part of Ohio. Great job all!

Keep it fun - that's the motto we seek for all Ohio Lottery game play. Balancing fun, friendship and healthy play is an important part of a well-balanced life. We make a special point to remind everyone who enjoys our games during Problem Gambling Awareness Month. Take and share these few tips on page 8 to help keep play in balance. We've included important contact numbers for those who may need more support.

Be sure to check out all the resources available here to help your business blossom throughout the spring.

## Keeping Ohio Business Strong

The administration of Governor DeWine is committed to helping your business through these tough times. Be sure to bookmark and check out the latest resources available at https://businesshelp.ohio.gov/


$$
\begin{aligned}
& \text { Davidson's Restaurant, } \\
& \text { Canfield } \\
& \text { Fyyzo Keno million } \\
& \text { Dollar }
\end{aligned}
$$

Let's all stay safe together. It's good to be back.


# Time for KENO Clutch Three 

## Select tournament game days March 19-April 5

The Ohio Lottery is all in, taking the excitement of college basketball tournament season and adding a special Keno promotion for customers supporting their favorite teams.

Here's our offer - For every \$20, single-ticket Keno purchase during the promotional period, players receive a free Keno ticket with a $\$ 1$, 3 -spot play, good for three consecutive drawings.

The promotion runs noon to midnight on the following game dates:

## Keno Clutch 3 tournament play (noon to midnight)

- Friday, March 19
- Saturday, March 20
- Sunday, March 21
- Monday, March 22
- Saturday, March 27
- Sunday, March 28
- Monday, March 29
- Tuesday, March 30
- Saturday, April 3
- Monday, April 5

Keno Clutch Three is a repeat promotion (i.e. A $\$ 40$ single-ticket Keno wager provides two, \$1 3-spot Keno plays etc.) Note: Keno wagers placed during the promotional period cannot be cancelled.

## Promotional support

Get downloadable posters to support
Keno Clutch 3 at your business. Go to
"Promotional Materials" on the Retailer Resources section of the Ohio Lottery website: https://www.ohiolottery.com/Retailers
$\$ 0.00$
me Rule: 3770:1-9-55

## What's Happening: The Latest on our Certified KENO Expert Community

## Tip Jar Tuesdays

Congratulations to our most recent winners, who responded to the recent Tip Jar Tuesday questions on the Ohio Lottery's Certified Keno Experts Facebook page. Each received a $\$ 100$ gift card:

Feb. 2, 2021
Tab Boehl, Northwest Lanes, Fairfield
Feb. 16, 2021


Deb Ruff, Dick's Drive Thru, Sandusky
All Keno Experts who signed up as of December 2020 or later receive a special Keno sales kit. Look for a window cling, Keno how-to-play and Keno Clutch 3 poster, just for you, and the establishment you represent.

## Keno Expert Sign Up

Whether you're a newbie or Keno veteran, visit www. KENOcertifiedexpert.com and take a few minutes to complete our Keno quiz. It's quick and easy, and you'll get a cool tee shirt once you're done. Have the retailer number for the Keno business you work at handy.

Join our Certified Keno Experts community on Facebook for even more perks.

Still have questions? Talk to your sales representative today.


## Have fun playing Ohio Lottery games

## Keep it healthy and Keep it Fun

\#1 Don't Take Unnecessary Risks \#2 Know Your Limits
\#3 Keep It Social
\#4 Have Other Hobbies \#5 Keep Your Priorities Straight

Try the quiz. www.KeepltFunOhio.com

## Tracking your gaming budget

Help is available 24/7: 1-800-589-9966

Chatline at www.keepitfunohio.com

Want an idea of how much you spend on Lottery game play? Here's a quick and easy way to do so: https://keepitfunohio.com/costulator

When it's not fun anymore. Get Help/Give Help:
https://keepitfunohio.com/get-help-give-help


PROBLEM GAMBLING AWARENESS MONTH
$\rightarrow$ AWARENESS + ACTION

# New vending option tailored specifically for bars, taverns, restaurants and clubs. 

New Select 4 vending offers a compact, secure and well-organized system for selling Ohio Lottery scratch-offs.

Take advantage of the popularity of scratchoffs. Interested in learning more about the new vending option? Contact your Ohio Lottery sales representative or call Office of Sales at 216-7745680 for details. Limited supplies available.


## NEW Ohio Jackpot 7's EZPLAY progressive

Let your progressive EZPLAY ${ }^{\circledR}$ Game fans know about Ohio Jackpot 7's. Jackpots start at \$40,000. Overall payout: 82\%

## Each ticket offers:

- 15 spin lines to play.
- A comfortable play style. Match three like symbols in a spin line to win a prize; match three "7s" in a spin line to win the jackpot.
- Nine prize tiers, ranging from \$40-\$2,500, plus the jackpot.

Cost is $\$ 40$ per ticket.


# Big Winners! 

November 2020-February 2021 • KENO winners of $\$ 10,000$ or more at Ohio's bars, restaurants, taverns and clubs.


All Fired Up, North Ridgeville Fyzo Keno Million Dollar Club


Roman's Four Restaurant
\& Lounge, Madison
Fyzo Keno Million Dollar Club


East Liverpool
Moose Lodge 122 Fyzo Keno Million Dollar Club

## The FY20 Class of the KENO Million Dollar Club

This year, 119 retailers reached the $\$ 1$-million mark in Keno sales since joining the Ohio Lottery. In this issue, we recognize the hardworking bars, taverns, restaurants and clubs from the north central and eastern part of the state that have made the list this year. You can see the list of retailers from the other areas of Ohio in the fall 2020 Kenotes.
Congratulations to all!

Akron/Canton Region
Brubaker's Pub, Uniontown
Clubhouse, Kent
David B's Grille \& Pub, Akron
Fast Times Pub, Canton
Hooley House Sports Pub \&
Grille, Copley
K \& D's Lounge, Akron
Lew's Bar, Massillon
Loom Lodge \#1082, Mogadore
Papous Tap \& Grille, Aurora
Roman's Four Restaurant and
Lounge, Madison
Sandbar, Akron
Town Tavern, Middlefield
Cleveland Region
Back Draft Bar \& Grill, North Olmsted
BG's Old World Tavern, Euclid
Bobby O's Place, Lakewood
Dicillo's Tavern, Mayfield Hts
First Stop Bar, Parma
Good Olde Daze, Parma
Johnny J's Pub \& Grille, Strongsville
Kelley's Pub, Lakewood Kenny's Tavern, Cleveland Moonlight Tavern, Parma
Parma Hts Harry Buffalo, Parma Hts
Shaker's Tavern, Cleveland Suds Maguire's Bar \& Grill, Berea

The Crystal Keg, North Royalton
The Local Bar, Strongsville
Tradesman Tavern, Parma
VFW \#1056, Euclid
Zig's Pub \& Grill, Parma

## Lorain Region

All Fired Up, North Ridgeville
Bootleggers Bar \& Grille, Columbia Station
Deschner's Pizza \& Carryout, Mansfield
Elyria Moose Family Center \#778, Elyria
Mansfield Restaurant, Mansfield VFW 2743, Norwalk

## Youngstown Region

Crickets, Youngstown
Davidson's Restaurant, Canfield
East Liverpool Moose Lodge 122,
East Liverpool
Gavin's, New Philadelphia
Iroquois, Lounge, Ashtabula
Quench Bar \& Grill LLC,
Boardman
Shaker's Bar and Grill, Youngstown
Spirits Ultra Lounge, Youngstown
St. Anthony Dipadova Society, Struthers
Teenie's Tavern, Youngstown

$$
\begin{gathered}
\text { PRESORTED } \\
\text { FIRST-CLASS MAIL } \\
\text { U S POSTAGE PAID } \\
\text { Cleveland OH } \\
\text { PERMIT NO. } 2484
\end{gathered}
$$

THE OHIO LOTTERY
615 West Superior Ave. Cleveland, Ohio 44113-1879
Coming Soon:
Changes to KE
multi-draw op
The Ohio Lottery is planning an increase in the number of multi-draws available for Keno play. With that change, the Keno bet card will be updated to allow players to place wagers for up to 50 drawings. The change is expected to take place mid-May.
Look for more information in the
upcoming months.

## The Ohio Lottery is an Equal Opportunity

 Employer and Service Provider1-800-686-4208 | www.ohiolottery.com Please Play Responsibly
Patrick McDonald, Director
A publication of the Ohio Lottery's Office of Communications
Marie Kilbane Seckers, Editor; Molly Fanta, Contributor
Editorial input provided by the Office of Sales Management. Regional liaisons: Kathleen Kizer, Margot Prymas,
Bob Suhayda, Tim Glover.
24/7 Problem Gamblers Helpline
1-800-589-9966
Total copies printed: 3,300 Unit Cost: $\$ 0.53$ Publication Date: $3 / 21$

