VLT BULLETIN
November 1, 2022

The Ohio Lottery Commission is issuing this bulletin to Video Lottery Sales Agents (VLSA) and licensed technology providers to provide a status on the program and procedures.

Operating Standards and Procedures have been updated and are available on our website in their entirety. The following information highlights those changes.

Operating Standards

- **Annual Plan** – no substantive changes
- **Advertising & Promotion** – This operating standard has been changed to Marketing & Advertising (see below for changes)
- **Facilities & Capital Investments** – no substantive changes
- **Financial Processing** – no substantive changes
- **Marketing & Advertising** – Added specific marketing, advertising, and responsible gaming guidelines
- **Minimum Internal Control Standards** – Added reporting requirements for instances of non-compliance
- **Responsible Gaming Program** – no substantive changes
- **Security & Surveillance** – no substantive changes
- **Shipment of Equipment & Software** – no substantive changes
- **Terminal Standards** – no substantive changes
- **Testing Standards** – no substantive changes
- **Tournaments** – no substantive changes
- **VLSA Fines** – no substantive changes
- **Tech Providers Fines** – no substantive changes

**OLC Minimum Internal Control Standards**

- **Cage and Credit Section** – no substantive changes
- **Information Technology Section** – no substantive changes
- **VLT Section** – no substantive changes