The Ohio Lottery Commission is issuing this bulletin to Video Lottery Sales Agents (VLSA) and licensed technology providers to provide a status on the program and procedures.

Operating Standards and Procedures have been updated and are available on our website in their entirety. The following information highlights those changes.

**Operating Standards**

- **Annual Plan** – Added sports gaming requirements, an Advertising and Marketing section, and updated the language in the Promotional Budget Plan section.
- **Advertising & Promotion** – no substantive changes
- **Facilities & Capital Investments** – no substantive changes
- **Financial Processing** – no substantive changes
- **Marketing & Advertising** – no substantive changes
- **Minimum Internal Control Standards** – no substantive changes
- **Responsible Gaming Program** – no substantive changes
- **Security & Surveillance** – no substantive changes
- **Shipment of Equipment & Software** – no substantive changes
- **Terminal Standards** – no substantive changes
- **Testing Standards** – no substantive changes
- **Tournaments** – no substantive changes
- **VLSA Fines** – no substantive changes
- **Tech Providers Fines** – no substantive changes

**OLC Minimum Internal Control Standards**

- **Cage and Credit Section** – no substantive changes
- **Information Technology Section** – no substantive changes
- **VLT Section** – Added a note to the Bill Validator Drop and Count Standards section, added a requirement to MICS #37, and clarified the requirements is MICS #64.