

3770:3-5-01 | Type C Sports Gaming Proprietor duties.

- (A) An entity interested in offering lottery sports gaming may apply for a type C sports gaming proprietor license through the Ohio casino control commission.
- (B) Upon issuance of a license, a type C sports gaming proprietor shall be obligated to comply with the applicable provisions of the Lottery Act, all rules, regulations, policies and directives of the commission or director and all terms and conditions of the license as set forth in the application, or any amendments or modifications thereto. Failure to comply with any and all obligations required of a type C sports gaming proprietor may subject the sports gaming proprietor's type C sports gaming proprietor license to sanction under section 3772.04 of the Revised Code and rule 3775-1-08 of the Administrative Code.
- (C) A licensed type C sports gaming proprietor will notify the director of the type C hosts who they intend to partner with and any changes to partner status.
- (D) A type C proprietor who wishes to install more than two terminals in any type C gaming host facility must submit a request to the director no later than seven days before the planned installation. The director may disallow the installment if it would undermine the integrity of sports gaming in this state.
- (E) A type C sports gaming proprietor must notify the director of any changes to the location of equipment within a type C gaming host facility in which the type C gaming host intends to conduct sports gaming.
- (F) A type C sports gaming proprietor must submit and maintain procedures designed to detect and prohibit underage individuals, or voluntarily or involuntarily excluded individuals from participating in lottery sports gaming, including the digital examination of the patron's identity using identification verification software approved by the director.
- (G) A type C sport gaming proprietor must submit and maintain procedures designed to enforce wager limits as established in section 3770.25 of the Revised Code.
- (H) Type C sports gaming proprietors must comply with any sports gaming rules adopted by the state lottery commission under Chapters 3770. and 3775. of the Revised Code. A type C sports gaming proprietor must comply with chapters 3775-11, 3775-14, 3775-15 and rules 3775-16-02, 3775-16-03, 3775-16-06, 3775-16-07, 3775-16-11, 3775-16-12, 3775-16-13, 3775-16-14, 3775-16-16, 3775-16-19, and 3775-16-20 of the Administrative Code.
- (I) In addition to any contractual remedies the state lottery commission may pursue, failure of a type C sports gaming proprietor to adhere to Chapters 3770. or 3775. of the Revised Code or any applicable rules adopted thereunder may subject the type C proprietor to sanctions under section 3772.04 of the Revised Code and rule 3775-1-08 of the Administrative Code.

3770:3-5-02 | Required procedures.

- (A) Type C sports gaming proprietors must have procedures for the applicable processes required by Chapters 3770. and 3775. of the Revised Code and the rules adopted thereunder that must be designed to protect the integrity of sports gaming. These procedures must be documented and maintained by the type C sports gaming proprietor in a form prescribed by the director.
- (B) The current version of the type C sports gaming proprietor's required procedures must always be on file or otherwise immediately available to the director.
- (C) A type C sports gaming proprietor must submit its required procedures to the director in a manner and form required by the director and receive approval from the director prior to offering lottery sports gaming.
- (D) Any proposed changes to the required procedures must be approved by the director prior to implementation. If the type C sports gaming proprietor has not received a response from the director regarding the proposed changes within five business days, the changes will be deemed approved.
- (E) The director may, at any time, require a change to the required procedures in order to ensure compliance with Chapters 3770. and 3775. of the Revised Code and the rules adopted thereunder.

Rule 3770:3-5-03 | House rules.

- (A) Each type C sports gaming proprietor must have house rules to govern its offerings of sports gaming in accordance with section 3770.25 of the Revised Code. The house rules must be readily available and easily accessible on each sports gaming proprietor's website, mobile application, and at all lottery sports gaming facilities. House rules must address:
- (1) Types of wagers accepted;
 - (2) Method for calculation and payment of winning sports wagers;
 - (3) Effect of scheduling changes and/or cancelled sporting events;
 - (4) Process for handling incorrectly posted sporting events, odds, or results;
 - (5) Method of notifying patrons of odds or proposition changes;
 - (6) Methods of funding a wager or sports gaming account;
 - (7) Methods for redeeming a winning sports wager;
 - (8) Lost or damaged ticket policy;
 - (9) Expiration of any winning ticket 180 days after the date the ticket outcome is determined;
 - (10) Process for accepting sports wagers at other than posted terms;
 - (11) Process for canceling sports wagers for obvious errors, including notification;
 - (12) Process for contacting the sports gaming proprietor to submit questions and/or complaints;
 - (13) Notification of the patron dispute process;
 - (14) Notification to patrons of the voluntary exclusion program; and
 - (15) Any other house rules required by the director.
- (B) The current version of the type C sports gaming proprietor's house rules must always be available in a manner prescribed by the director.
- (C) A type C sports gaming proprietor must submit its house rules to the director and receive approval from the director prior to offering sports gaming.
- (D) Any proposed changes to the house rules must be approved by the director prior to implementation. If the sports gaming proprietor has not received a response from the director regarding the proposed changes within five days, the changes will be deemed approved.
- (E) The director may, at any time, require a change to the house rules in order to ensure compliance with Chapters 3770. and 3775. of the Revised Code or the rules adopted thereunder.

Rule 3770:3-6-01 | Sports gaming systems.

- (A) Type C sports gaming proprietors must use a sports gaming system approved by the director. No wagers may be accepted in the event of a system failure or unavailability.
- (B) Type C sports gaming proprietors must use a sports gaming system designed to prevent and detect the following:
 - (1) Unauthorized use of an account by someone other than the account holder;
 - (2) Unauthorized withdrawals from patron accounts;
 - (3) Wagering by persons under the age of twenty-one;
 - (4) Wagering by members of the involuntary or voluntary exclusion lists; and
 - (5) Wagering by other prohibited persons.
- (C) Type C sports gaming proprietors must have procedures governing its sports gaming system. The procedures must include:
 - (1) A description of, and the inter-relationships and dependencies of, the sports gaming system, hardware, software, and all integrated supplier modules;
 - (2) A description of physical and logical security of the sports gaming servers;
 - (3) How it will respond to a failure of the sports gaming system;
 - (4) Risk management procedures;
 - (5) Change management procedures;
 - (6) Procedures for complying with the data match requirements and procedures of section 3770.07 of the Revised Code; and
 - (7) Procedures for the prevention and detection of attempts to launder currency.
- (D) Each Type C sports gaming proprietor must provide read-only remote access to its sports gaming systems and any hardware or software required to facilitate this access to the commission in a manner prescribed by the director. All costs associated with providing this access are the sole responsibility of the sports gaming proprietor.
- (E) Each Type C sports gaming proprietor must test the recovery procedures of the sports gaming system on a sample basis at least annually. The results must be documented and available to the commission upon request.

Rule 3770:3-6-02 | Information technology.

- (A) Type C sports gaming proprietors must maintain an information technology department that is responsible for the quality, reliability, and accuracy of all electronic systems used in the operation.
- (B) Type C sports gaming proprietors must ensure that duties in the information technology department are adequately segregated and monitored to detect procedural errors, unauthorized access to financial transactions and assets, and to prevent the concealment of fraud.
- (C) The information technology environment and infrastructure must be maintained in a secured physical location that is restricted to authorized employees.
- (D) Type C sports gaming proprietors must adopt procedures for responding to, monitoring, investigating, resolving, documenting, and reporting security incidents associated with information technology systems.

Rule 3770: 3-6-03 | Lottery sports gaming equipment approval and testing.

- (A) Type C sports gaming proprietors are not permitted to operate any lottery sports gaming equipment unless such equipment is approved by the director. All lottery sports gaming equipment must be evaluated by a certified independent testing laboratory prior to approval, unless otherwise approved by the director.
- (B) When lottery sports gaming equipment is required to be tested by a certified independent testing laboratory, the type C sports gaming proprietor making the submission must adhere to the following:
 - (1) Submit a written request to a certified independent testing laboratory that, at a minimum, specifically references the scientific testing and technical evaluation necessary to determine compliance with Chapters 3770. and 3775. of the Revised Code and the rules adopted thereunder, as well as the applicable standards in the appendix to this rule, and identifies the sports gaming equipment at issue;
 - (2) Submit all necessary items and information to the certified independent testing laboratory;
 - (3) Pay all costs associated with the scientific testing and technical evaluation performed by the certified independent testing laboratory;
 - (4) Engage no more than one certified independent testing laboratory to perform scientific testing and technical evaluation of any particular version of sports gaming equipment software, hardware, or other technology without prior written authorization from the director; and
 - (5) Submit any items or information pertaining to the lottery sports gaming equipment to the director, if requested.
- (C) The director may require previously approved lottery sports gaming equipment to be evaluated or re-evaluated by a certified independent testing laboratory if it is determined that the equipment fails to meet any of the requirements of Chapters 3770. and 3775. of the Revised Code or the rules adopted thereunder or jeopardizes the integrity of sports gaming in any way.
- (D) Sports gaming equipment tested by a certified independent testing laboratory will not be included in the lottery's database unless the director approves the test results.
- (E) Sports gaming equipment software components deemed to be critical must be capable of verification utilizing a verification method approved by the director.

MINIMUM ELECTRONIC SPORTS GAMING EQUIPMENT STANDARDS

These standards establish the minimum requirements for electronic sports gaming equipment. The director may require electronic sports gaming equipment requirements that are more stringent than those set forth by these standards based upon electronic sports gaming equipment technology developments or as necessary to ensure the integrity of sports gaming.

The director does not adopt the introduction, acknowledgment of other standards, or revision history sections of these standards. Updates to these standards may apply if adopted by the director.

Standard One: Event Wagering Systems

Electronic sports gaming equipment must comply with GLI standard 33 “Event Wagering Systems” version 1.1, including all appendices, dated May 14, 2019.

Standard Two: Standards for Kiosks

Kiosks must all comply with GLI standard 20 “Standards for Kiosks” version 2.0 including all appendices, dated May 14, 2019.

Rule 3770: 3-6-04 | Type C sports gaming proprietor equipment for hosts.

- (A) Sports gaming equipment supplied by a type C sports gaming proprietor to a type C sports gaming host must comply with technical standards as set forth in rule 3770:3-6-03 of the Administrative Code.
- (B) A type C sports gaming proprietor shall be responsible for all costs associated with the acquisition, maintenance, repair, and service of the sports gaming equipment and sports gaming systems as necessary and as required in order to ensure continued operation of lottery sports gaming.
- (C) A type C sports gaming proprietor shall notify the lottery prior to installation of equipment at a type C sports gaming host location.
- (D) A type C sports gaming proprietor shall operate a technical support program to support type C sports gaming hosts, as approved by the director. This shall include the ability for the type C sports gaming host to report machine performance issues, dispatch repairs, request clerk training and any other needed support. A type C sports gaming proprietor may be required to report on the field service program including host complaints, resolution, and dispatch response times to the lottery.
- (E) A type C sports gaming proprietor shall provide ticket stock, bet sheets, and other consumables to support lottery sports gaming.

Rule 3770:3-6-05 | Incident Reporting.

(A) Type C sports gaming proprietors must immediately report in a manner prescribed by the director, any information in the sports gaming proprietor's possession related to any of the following incidents:

- (1) Any wager in violation of Chapters 3770. and 3775. of the Revised Code or the rules adopted thereunder or of federal law;
- (2) Any conduct that corrupts a betting outcome of a sporting event for purposes of financial gain;
- (3) Any IT security breach or other compromising IT risk;
- (4) Any breaches of confidentiality of a patron's personal information;
- (5) Any physical security breach or other compromising risk to patrons, employees, or the commission; and
- (6) Any other incident type required by the director.

(B) Type C sports gaming proprietors must have procedures to prevent, detect, and report to the director attempts to launder money through any of its Ohio licensed sports gaming offerings.

Rule 3770:3-7-01 | Wager rules.

- (A) All lottery sports gaming wagers must only be accepted in accordance with section 3770.25 of the Revised Code on events as authorized under administrative rule 3775-11-01.
- (B) Lottery sports gaming wagers are limited to moneyline; over-under; spread bet types and parlay wagers that are based on not more than four component wagers.
- (C) Lottery sports gaming wagers may only be accepted from individuals physically present at the sports gaming facility and not known to be included on any exclusion or prohibited lists.
- (D) A lottery sports gaming wager must not be knowingly accepted from a person who is placing the wager for the benefit of another or is placing the sports wager in violation of state or federal law.
- (E) A lottery sports gaming wager must not be accepted on events for which the outcome has already been determined.
- (F) The type C sports gaming proprietor may, but need not, cancel an accepted wager for obvious error as defined in the proprietor's house rules. If a wager is cancelled for obvious error, the sports gaming proprietor must clearly convey the reason for cancellation to the player.
- (G) Except for obvious error the type C sports gaming proprietor must not unilaterally cancel any wager without prior written approval of the director.
- (H) If a player wishes to void a ticket written prior to the start of an event, and the void request is approved by the type C sports gaming proprietor, the ticket must be verified by the sports wagering system and a refund must be given to the player.

Rule 3770:3-7-02 | Tickets.

- (A) Upon completion of a sports gaming wager, the patron must receive an unalterable wager record from the sports gaming system which must contain, at a minimum, the following information:
- (1) Sports gaming proprietor name;
 - (2) The date and time the wager was placed;
 - (3) The date and time the event is expected to occur;
 - (4) Any patron choices involved in the wager, including:
 - (a) Wager selection;
 - (b) Type of wager and line postings;
 - (c) Any special condition(s) applying to the wager; and
 - (d) Pay out, applicable at the time the wager is placed;
 - (5) Total amount wagered, including any promotional credits, if applicable;
 - (6) Sporting event identifier;
 - (7) Unique identification number of the wager record;
 - (8) Expiration period;
 - (9) A problem gambling message as approved by the director; and
 - (10) The unique sports gaming device ID that issued the wager record, if applicable.
- (B) As required under Chapter 3770. of the Revised Code, all winning sports gaming tickets expire one hundred and eighty days from the last day on which the relevant sporting event is held. Each type C sports gaming proprietor must pay the winnings from all tickets which have expired to the commission, which will deposit them into the state lottery gross revenue fund.
- (C) The type C sports gaming proprietor must include responsible gambling messaging, customer service instructions, and complaint procedures on printed ticket stock as approved by the director.

Rule 3770: 3-7-03 | Advertising.

- (A) The director may prohibit type C sports gaming proprietors from engaging in certain advertising and promotions deemed by the director to be inappropriate. Unless otherwise approved by the director, any costs associated with advertising or promotions initiated by the type C sports gaming proprietor are the responsibility of the type C sports gaming proprietor. The director may initiate advertising and promotional programs and may provide type C sports gaming proprietors with such materials as deemed appropriate.
- (B) A type C proprietor must submit advertising programs to the director for approval.
- (C) All sports gaming advertisements must comply with the restrictions as set forth in section 3775.02 of the Revised Code and are subject to the approval of the director.
 - (1) Clearly convey the conditions under which lottery sports gaming is being offered.
 - (2) Disclose the identity of the type C sports gaming proprietor.
 - (3) Clearly and conspicuously include messages designed to prevent problem gambling and provide information about how to access resources related to problem gambling, as required and approved by the director.

Rule 3770:3-7-04 | Promotions and bonuses.

- (A) Type C sports gaming proprietors may offer promotions and bonuses subject to the approval of the director.
- (B) The promotion or bonus rules must be clear and unambiguous, and include:
 - (1) Date and time the promotion or bonus is active and expires;
 - (2) Rules of play;
 - (3) Nature and value of prizes or awards;
 - (4) Eligibility restrictions or limitations;
 - (5) Wagering and redemption requirements, including any limitations;
 - (6) Eligible events or wagers;
 - (7) Cancellation requirements; and
 - (8) Terms and conditions that are full, accurate, concise, transparent, and do not contain misleading information.
- (C) Promotions or bonuses described as free must not require the player to incur any loss or risk their own money to use or withdraw winnings from the free wager.
- (D) Promotions or bonuses must not restrict the patron from withdrawing their own funds or withdrawing winnings from wagers placed using their own funds.
- (E) Type C sports gaming proprietors must make the promotion or bonus rules available to player and the lottery.
- (F) Type C sports gaming proprietors must have procedures for the issuance, acceptance, and tracking of promotions or bonuses.
- (G) A type C sports gaming proprietor must cease the offering of a promotion or bonus upon discovery that the promotion or bonus fails to comply with this rule or if required by the director because the promotion or bonus fails to comply with Chapters 3770. and 3775. of the Revised Code or the rules adopted thereunder or otherwise undermines the integrity of lottery sports gaming.