

## Type C Sports Gaming Host

### Operating Procedures

Public Comment Draft Date April 18, 2022

#### **Licensing**

A licensed Lottery Sales Agent is eligible to apply for a Lottery Sports Gaming Host license with the Ohio Casino Control Commission as described in ORC 3775.07.

Prior to applying with the Casino Control Commission, existing Lottery Sales Agents are required to attain a recommendation from the Ohio Lottery Commission (OLC). The process to request a recommendation will begin early May 2022.

#### **Sports Gaming Proprietor Responsibilities**

The Casino Control Commission will also license Type C Proprietors who will provide lottery sports gaming equipment and services in your location.

- The Proprietor will offer a choice of self-serve kiosks or clerk-operated terminals at no cost. The installation is limited to two terminals unless the Proprietor requests approval for additional units.
- The Proprietor will install that equipment in your business, train staff on usage, and provide ongoing equipment maintenance and service. They will provide Technical Assistance resources to address equipment service, financial adjustments, and ongoing training.
- The Proprietor will provide marketing and how to play materials and will offer Customer Service to assist players (helpline, website).
- The Proprietor will pay prizes more than \$600 including tax reporting or withholding and conducting prize intercepts. The Proprietor may also offer low tier prize cashing alternatives such as mobile cashing.
- The Proprietor may offer compensation to the Host for the placement of equipment and operation of lottery sports gaming in their venue.

#### **Sports Gaming Host Responsibilities**

A Type C Lottery Sports Gaming Host must agree to implement the sports gaming program in a responsible fashion. Licensed Hosts are required to follow OLC guidelines regarding the sale of all OLC products, including sports gaming. Failure to do so may result in the removal of OLC products and/or terminals, the suspension of sales privileges, and/or the revocation of issued licenses, in accordance with the Ohio Revised Code (ORC), the Ohio Administrative Code (OAC), and the terms and conditions of the Lottery Sales Agent's OLC License.

- Sports Gaming Operations
  - The Host must ensure that Sports Gaming is conducted in-person by customers who are at least 21 years of age. \

- Self-serve kiosks must be within line of sight of a staffed position subject to the approval of the OLC.
- The Host must pay prizes up to \$599.
- The Host must display marketing materials including Responsible Gambling messaging as approved and provided by the Proprietor and/or the Lottery.
- The Host must abide by Sports Gaming Advertising standards as issued by the OLC.
- Place any malfunctioning kiosk or other lottery equipment out of service and timely notify proprietor and Host Account Representative of the need for service.
- Appropriately handle initial customer complaints and refer unresolved complaints to proprietor and Host Account Representative.
- Report all suspected tampering or damage of kiosks to OLC Investigations and Security Department.
- Lottery Sales Agent Operations
  - The Host must maintain a valid Lottery Sales Agent license in good standing.
  - The Host must maintain appropriate D-1, D-2, or D-5 liquor permit in good standing.
  - The Host must maintain support for traditional lottery products.
  - Agree to maintain the optimum placement of lottery equipment agreed upon by the OLC. No lottery equipment will be removed or relocated without the consent of the OLC.
  - Agree to participate in all OLC promotions and incentives.
  - The Host agrees to cash winning tickets up to \$599.
  - The Host agrees to validate all coupons, Lottery Cash and any promotional tickets presented by players.
  - The Host retailer agrees to keep all lottery equipment clean and sanitized daily.
  - The Host retailer agrees to place all point-of-sale advertising at an agreed upon location in their establishment.
  - Any Non-Transfer of Funds (NTF) or other disciplinary actions taken against the Host by the OLC may disqualify that Host for future sales of any sports betting product.

### **OLC Responsibilities**

- The OLC will assign a Host Account Representative to assist with the program implementation and on-going operation.
- The OLC will contract with the Type C Lottery Sports Gaming Proprietors to ensure kiosks comply with the rules and regulations set forth by both the OCCG and OLC.
- The OLC may examine all records, files, and documents as it pertains to the operations of Lottery Sports Gaming at a Type C Host or Type C Proprietor.