

OPERATING STANDARDS RESPONSIBLE GAMBLING PROGRAM REVISED DATE: JUNE 28, 2012

OVERVIEW

A Video Lottery Sales Agent (VLSA) shall establish and maintain a responsible gambling program. These standards describe the required components of the program and provide guidance for compliance.

REFERENCE DOCUMENTS

Ohio Administrative Code 3770:2-8-01
Video Lottery Sales Agent Terms and Conditions
Ohio for Responsible Gambling website at www.org.ohio.gov/

STANDARDS

The Ohio Lottery Commission (OLC) supports a responsible gambling program which includes a cooperative agreement with the Ohio Departement of Alcohol and Drug Addiction Services (ODADAS) to support treatment alternatives for problem gamblers.

The OLC recieves services from the Ohio Problem Gambling Helpline contracted with ODADAS. The program includes responsible gambling messages on all lottery products and literature, and annual statewide public awareness campaign in support of Problem Gambling Awareness Week.

A VISA must establish a program which complements the ORG program operated by the OLC, the Ohio State Racing Commission (OSRC), and the Ohio Casino Control Commission (OCCC). At a minimum, the program must include the following items:

- 1. Post announcements and displays encouraging responsible gambling, some of which utilize the multi-agency ORG logo.
- 2. Post information at the facility, in hard copy and electronic documents, with referral information to the Ohio Problem Gambling Helpline 1-800-589-9966.
- 3. Maintain and publicize a voluntary exclusion program.
- 4. Train employees to recognize problem gambling or compulsive gambling warning signs.
- 5. Advertising and marketing materials must include a responsible gambling message referencing the Ohio for Responsible Gambling website and the Ohio Problem Gambling Helpline.

COMPLIANCE

Submit a written plan to the OLC for review by the OLC, OSRC, and ODADAS. Provide updates as requested, but at least annually, of plan components.

CONTACT

Questions regarding the OLC program may be directed to: Carla.Tricarichi@olc.state.oh.us.