

KENO Play of the Day

OH!



For Starters

Intralot terminal service issues 1-866-710-2462

Hotline

1-800-686-4208 General retailer services Instant ticket ordering Claims questions

Regional Sales Offices

Region 1: Cleveland regional office

Region 2: Toledo regional office 1-800-589-6442

Region 3: Dayton regional office 1-800-589-6463

Region 4: Cincinnati regional office 1-800-589-9882

Region 5: Columbus regional office 1-800-589-6445

Region 6: Athens regional office 1-800-589-6466

Region 7: Akron-Canton regional office 1-800-589-6467

Region 8: Youngstown regional office 1-800-589-6468

Region 9: Lorain regional office 1-800-589-6469

Winning Numbers line

1-800-589-6446

Website www.ohiolottery.com

Check out:

Football season is in full gear. We're offering our support with the Ohio Lottery's Play of the Day promotion, starting Oct. 30. Page 4, 5

KENO Million Dollar Club, FY21

Congratulations to our newest members from central and southern Ohio.
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- Top retailers of FY21
 See our list of top Keno,
 Lucky One and Touch and
 Win retailers.
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- Business Matters:
 Unplayed Money.
 Learn more about this vending issue and how it works.
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www.ohiolottery.com/OH!-Lottery-Blog

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Compulsive gambling can be treated. If you or someone you know has a gambling problem, call the Problem Gambling Helpline at 1-800-589-9966.

Welcome to Kenotes

a publication for bars, taverns, restaurants and clubs selling the Ohio Lottery KENO game.

As the fall football season ramps up, we're ready to play. Keno Play of the Day starts Oct. 30, with the goal of providing a little extra fun for customers and a little more profit for you as we get ever closer to the end of the year.

Keno Play of the Day provides customers with three, free 7-spot plays, with a \$20 single-ticket Keno purchase. The promotion runs weekends Oct. 30 to Nov. 28 from noon to midnight. Get all the details on pages 4-5.

We track tech and reporting issues that sometimes pose a challenge to retailers. This issue, we review "unplayed" money in vending and how we account for that. We'll continue to look for more topics that may be of special interest to you, polling sales staff and members of our technical team.

We offer our congratulations and thanks to all our Lottery bars, restaurants, taverns and clubs for their effort and support this past fiscal year. In this issue, we recognize our top sellers in *Keno*, *Lucky One* and Touch and Win games. And, finally, we congratulate the retailers who made it over the finish line, entering the *Keno* Million Dollar Club in FY21.

A big win for you is a big win for all of us. Enjoy our games, your customers and all that makes this a spectacular time of year.









OHIOLOTTERY.COM

KENO Play of the Day: Enjoy football season with some free Keno play

Weekends Oct. 30-Nov. 28

Touchdown! We're giving customers and football fans alike another great reason to enjoy their time with you as football takes off throughout the fall.

It's a Keno Special. Share the News.

Keno Play of the Day offers players a \$1 7-spot play good for the next three drawings, with each \$20 single-ticket Keno purchase.

The promotion runs from noon to midnight every Saturday and Sunday, Oct. 30-Nov. 28.

Your sales representative will deliver a Keno Play of the Day promotional poster for your use. Extra copies will also be posted under "Promotional Materials" on the Retailer Resources section of the Ohio Lottery website.

Interested in adding your own incentive? Your Ohio Lottery sales representative may be able to help.

Get ready to promote Keno Play of the Day, the Ohio Lottery's fall special

Saturdays & Sundays (noon to midnight)

- Oct. 30-31
- Nov. 20-21

• Nov. 6-7

- Nov. 27-28
- Nov. 13-14

Keno Play of the Day is a repeat promotion (i.e. a \$40 single-ticket Keno wager provides two, \$1 7-spot Keno plays etc.) **Note:** Keno wagers placed during the promotional period cannot be cancelled.

Retailer Spotlight: Patrick's Sports Bar & Grill, Cincinnati

Pat Jolevski, the owner of Patrick's Sports Bar & Grill, located on the westside of Cincinnati, has a loyal following.

"If you came here during the week, you'll see the same people on the same bar stool. My people are loyal and if you came and stayed awhile, you'd make a friend," says Pat.

You can easily find a great place to sit -- on the high tops near the monitors, out on the patio or any of five distinct areas of the sports bar, which was originally converted from a bank into a community bar and tavern in 2000.

One of the top 25 *Keno* bars and taverns in the state, the game continues to grow in popularity. Pat says the MP lottery vending machine is typically the first stop for many of his playing customers, grabbing a few tickets before they sit down and make themselves at home.

The bar also makes a point of cashing Lottery prizes, which are typically cashed immediately and put back into the sports bar and grill's menu offerings.

Having the lottery kiosk is what sold Pat on *Keno* in 2017 when he first became a retailer, making Lottery games easier on his wait staff. He currently has two self-serve machines to sell all Lottery draw games, with a focus on *Keno*, Fast Play EZPLAY® and Touch & Win games.

A recent \$50,000 *Keno* winner, as well as \$1,200, \$1,600 and several other notable winners, keep things interesting for Pat. Still, he's looking for that million dollar plus winner to walk through his doors one day. "That's what I want. Now that would be really exciting," he says.

Photos courtesy of Doug Wilbert, Region 4





"He's an awesome guy," says sales representative Doug Wilbert, referring to Pat Jolevski, the owner of Patrick's Sports Bar & Grill, a hands-on owner who you can often find working in the kitchen. "He's always pleasant and upbeat." Doug works closely with his staff. "Everyone here has a fun, positive attitude, and are very pro-Keno," he says.

The FY21 Class of the KENO Million Dollar Club

We had 128 bar/tavern-style retailers enter the FY21 class of the *Keno* Million Dollar Club. This issue we salute our newest members from central and southern Ohio. We'll shine the spotlight on our newest *Keno* Million Dollar Club members from northern Ohio in the next issue. Thank you for your

outstanding work in a challenging year!

Athens Region

American Legion Post 142, Waverly Gloeckner's Café, Pomeroy Roosters Waverly, Waverly The Max Bar & Grill, Logan

Cincinnati Region

Alibi's, Hamilton
American Legion Post #513, Cincinnati
Bargo's Grill & Tap, Fairfield
Blue Goose Sports Café, Cincinnati
Brass Rail Cafe II, Norwood
Bridgetown Brew & Grille, Cincinnati
Century Inn, Cincinnati
Forest Park Pony Keg, Cincinnati
Froggy's, Monroe
Gina's Italian Kitchen & Tavern,
Hamilton

Keller's Cheviot Café, Cincinnati Kirby's, Loveland Knotty Pine Sportsman Club, Cincinnati Loveland Aerie of Eagles, Loveland Mr Boro's Tavern, Springboro Rob E Burkart Mem Army Post #0071,

Scoreboard, North Bend The Monkey Mutual Aid Society, Hamilton

The Shamrock Sports Bar and Grille, Addyston

The Talon Tavern, Milford Varsity Sports Bar and Grill, Cincinnati Wilmington Veterans Post #49, Wilmington



tarbor tills Country Club, tebron Keno Million Dollar Club, FYZI



Fairfield

Columbus Region

Blarneystone Tavern, Worthington Boston's Restaurant and Sports Bar. Marysville Brew-Stirs, West Worthington Chubby's Sports Grill, Columbus Classics Sports Bar, Pickerington Corner Carry Out, Marysville Crazee Mule Saloon, Columbus Dew Drop Inn, Newark Dickey's Barbeque Pit, Newark Fender, Westerville Firehouse Tavern, Sunbury Harbor Hills Country Club, Hebron Harry Buffalo, Westerville Joe's Pub and Grill, Westerville Jonesy's, Grove City Keystone Pub & Patio, Lewis Center Kings Inn Tavern, Kingston Leap n Lizard, Hilliard Liberty Station Sports Bar, Powell Little Italy Pizza, Groveport Loyal Order of Moose #2463, Gahanna Massey's Pizza Sports Bar and Wings, Memories Food and Spirits, Grove City My Bar, Columbus Nasty's Sports Bar & Grill, Hilliard On Tap Pub, Columbus Parkway Pub, Powell Seguoia Pro Bowl, Columbus

Squeeks Bar and Grill, Pickerington

Starr Bar, Columbus

The Barn Bar & Grille on York, Pataskala The Barn, Zanesville The Barrel Bar, Buckeye Lake The Rock Pub, Columbus VFW Post #1058, Zanesville Zane Tayern, Chillicothe

Dayton Region

Bayview Pub, Celina
BPOE Lodge 51, Springfield
Indian Lake Moose Lodge #1533,
Lakeview
Maggie's Place, Dayton
Moose 1645, Miamisburg
Submarine House Bar and Grill,
Centerville

Tuty's Bar and Grill, Beaver Creek





The Latest on our KENO Certified Expert Community

Tip Jar Tuesdays

Congratulations to our most recent winners, who responded to the Tip Jar Tuesday question on the Ohio Lottery's *Keno* Certified Experts Facebook page. Each received a \$100 gift card.

- Aug. 31, 2021
 Stephanie Hunter Stewart, Amano's, Worthington
- Sept. 14, 2021
 Scott Edward Wycuff, Painesville Food Mart, Painesville
- Sept. 28, 2021 Hollie Young, Riverside Drive Thru, Galion



Become an Ohio Lottery Keno Certified Expert and join our Keno Expert Facebook group!

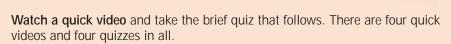
Keno Expert Sign Up

Visit www.KENOcertifiedexpert.com and take a few minutes to complete our Keno quiz. It's quick and easy, and you'll get a cool tee shirt once you're done.

Get your crew signed up too!

Set aside 5-10 minutes.

- 1. Go to www.KENOcertifiedexpert.com
- 2. Click on "Take the Ouiz"



A few more details, please. After the quiz, enter your name and contact information, along with contact info for the Keno business where you work. Have your Lottery retailer number handy. You'll need to enter that number in the "Retailer code" section here.

Click "Make it Official."

Congratulations! Your application is now complete.

Have questions? Talk to your sales representative today.

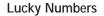


Progressive EZPLAY® Games:

Watch our jackpots grow!

On Oct. 19: The Lucky Numbers jackpot was hit in Canton.

Congratulations to our bar/tavern retailers for your recent jackpot wins!



• \$188,130 jackpot hit Oct. 19, 2021 Sold by Jerzee's Sports Grille, Belden, Canton

• \$103,197 jackpot hit Oct. 3, 2021 Sold by Maloney's Pub, Cincinnati

• \$370,489 jackpot hit Aug. 11, 2021 Sold by 83 & Chestnut Pub & Eatery, North Ridgeville

• \$203,810 jackpot hit May 7, 2021 Sold by Sandusky Elks Lodge #285, Sandusky

Get the latest on all our progressive EZPLAY Game jackpots: https://www.ohiolottery.com/Games/EZPLAY-Progressive-Jackpot

EZPLAY® Game awareness
Display the most current EZPLAY Game menu. See your sales representative for details.



Top Retailers of FY21

Check out who made the list as a top-selling retailer in the Ohio Lottery's bar/restaurant, tavern and club trade channels. *Congratulations for your perseverance and hard work during a challenging year.*

Top Seller: KENO/Booster

Fricker's #104, Sylvania Coaches Bar & Grill, Columbus Slim & Chubby's, Strongsville Loco Leprechaun, Westlake Fricker's #123, Troy

Top Seller: The Lucky One

The Public House, Cleveland RJ's Sports Pub, West Chester Bojangles, Dayton American Tavern, Solon Quaker Steak & Lube, Milford

Top Sellers: Touch & Win

Hard Road Cafe, Columbus North Woods Bowling Lane, Medina Kenny's Sports Bar, Cincinnati C & J Vickery Tavern, Vickery Pasttimes Pub and Grill, Austintown

Top Seller: Tap Games

Amvets Post #726, Eldorado The Union Club, Springfield Loyal Order of Moose Lodge #701, Ironton Bellevue Eagles, Bellevue BPOE Lodge 51, Springfield

Top Sellers by Region: Keno

Region 1

Slim and Chubby's, Strongsville Loco Leprechaun, Westlake Islander, Middleburg Hts

Region 2

Fricker's #014, Sylvania Good Times Sportsbar & Grill, Toledo The Distillery, Toledo

Region 3

Fricker's #12, Troy Bargo's Grill & Tap, Dayton Fricker's #116, Huber Hts

Region 4

Fricker's #107, Cincinnati Patrick's Sports Bar & Grill, Cincinnati McCaughly's, Sharonville

Region 5

Coaches Bar & Grill, Columbus O'Nelly's Sports Pub & Grill, Lewis Center Jordan's Deli & Catering, Gahanna

Region 6

Nash Golf Enterprises, New Lexington Norwood Tavern, Marietta Shade on State Street, Athens

Region 7

306 Lounge, Mentor Brubaker's Pub #3, Hudson Jerzee's Sports Grille, Canton

Region 8

Blue Wolf Tavern, Boardman Spirits Ultra Lounge, Youngstown The Lanai Lounge, Youngstown

Region 9

Johnny Malloy's, Medina Rush Inn Bar & Grille, Avon Cedar Downs, Sandusky

Source: IAD



Taking Care of Business: Unplayed Money in vending

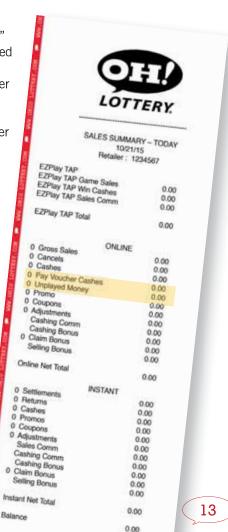
Ever wonder what unplayed money is? It's typically cash your customers put into your vending machine but don't play, vouchering out the money from your lottery vending machine for a future purchase or cash back. A voucher can also be generated from the clerk-operated Lottery terminal in certain circumstances, i.e. terminal outage, number sold out etc., but that's a topic for another time

The value of an "unplayed money" voucher will appear as money owed on your invoice and sales reports during the day or week the voucher was generated.

Customers can present the voucher to any retailer within 180 days to cash or use on one of your self-serve machines.

Once the voucher is swiped through the system, the customer can use the money to purchase games or cash it out.

The retailer cashing the voucher will receive credit.



Big Winners!

May-August 2021

KENO winners of \$5,000 and up at Ohio bars, restaurants, taverns and clubs

Date won	Prize won	Winner	Retailer
5/2/21	\$8,002	Joseph Scolaro, Chardon	Auburn Inn, Chagrin Falls
5/3/21	\$6,000	James Cowley, Dayton	American Legion Post 598, Kettering
5/4/21	\$8,200	Jeff Klingler, New Albany	Amano's, Worthington
5/6/21	\$5,501	Nicholas Morgione, Poland	Pour House, Poland
5/6/21	\$6,150	Thomas Tulipano, Youngstown	Spirits Ultra Lounge, Youngstown
5/9/21	\$5,502	Edward Skok, Solon	Freeway Lanes of Solon
5/9/21	\$5,502	Dorothy Minnick, Akron	Akron Turner Club, Tallmadge
5/11/21	\$10,012	Donald Rayburn, Akron	Ohio Stater Bar and Grill, Akron
5/13/21	\$5,500	Stacey Kienle, Westerville	Turtle Creek Tavern, Columbus
5/13/21	\$10,015	Catherine Hoffman, Dublin	DNJ Petro & Food, Hilliard
5/14/21	\$20,500	Lori Koebel, Fremont	Tim's Bar & Grill, Fremont
5/15/21	\$6,000	James Cowley, Dayton	American Legion Post 598, Kettering
5/15/21	\$8,200	Justin Miller, Chardon	Red Hawk Grille, Concord
5/17/21	\$5,505	Robert Bertolotti Jr, Burgettstown	Casa De Emanuel, East Liverpool
5/21/21	\$22,000	Tyler Semak, Hinckley	Foster's Tavern of Hinckley
5/28/21	\$10,000	Shelly Hwalek, Monroe	Froggy's, Monroe
5/31/21	\$6,020	Richard Alford, Hamilton	Grub Pub, Hamilton
6/3/21	\$8,200	Richard Dennison, Wellston	Jackson Larosa's, Jackson
6/3/21	\$10,030	Julie Henry, New Franklin	Sandbar, Akron
6/4/21	\$18,000	Miranda Muse, Cincinati	Murray's Wings Pub & Grill, Cincinnati
6/7/21	\$8,022	Perry Smith, Lagrange	Chris' Place, Elyria
6/7/21	\$8,051	Mark Bouts, Garrettsville	Skylane Bowling Alley, Garrettsville
6/10/21	\$6,150	Christian Pedersen, Findlay	Oler's Bar and Grill, Findlay
6/12/21	\$8,006	Kaye Vahalik, Westerville	Big Walnut Grill, Sunbury
6/15/21	\$6,560	Todd Hackworth, Marengo	Jim's Bar, London
6/23/21	\$6,591	Paul Dobranski, Norton	Sandbar, Akron
6/23/21	\$17,684	Pete Klimis, Lowellville	Spirits Ultra Lounge, Youngstown
6/24/21	\$5,000	Ravi Biswa, Columbus	Charley's Grilled Subs, Columbus
6/25/21	\$6,560	Jarrod Townsend, Shelby	Roosters Mansfield, Ontario
6/26/21	\$16,020	Scott Walter, Toledo	The Four Horseman, Toledo

6/27/21	\$8,200	David Dolson, Stow	Fraternal Order of Eagles #2207, Cuyahoga Falls
6/29/21	\$5,000	Debra Harris, Millbury	Village Pub, Millbury
6/30/21	\$5,007	Jack Luzik, Hubbard	La Villa Sports Bar & Grill & Patio, Struthers
6/30/21	\$6,000	Daniel Thomas, Cincinnati	Quaker Steak & Lube, Milford
7/1/21	\$8,200	Dean Ninke, Pemberville	Fricker's #106, Bowling Green
7/7/21	\$11,007	David Joneikis, Groveport	Barrel & Boar, Canal Winchester
7/11/21	\$5,500	Peter Lewandowski, Hilliard	Black Hat, Columbus
7/11/21	\$5,500	Toni Slother, Painesville	Red Hawk Grille, Concord
7/15/21	\$5,000	George Hall, Lakeland	Silver Spring House, Cincinnati
7/15/21	\$5,013	Douglas Vance, Columbus	Gatsby's Bar & Grille, Gahanna
7/16/21	\$6,150	Billy Reeves, Hamilton	Turner Gill's, Hamilton
7/18/21	\$5,000	Scott Gibbs, Columbus	Roosters Pickerington
7/20/2021	\$6,150	Amanda Wood, Pickerington	Heritage Lounge, Pickerington
7/22/21	\$5,820	Kyle Doak, Delaware	Murphy McFlips, Columbus
7/22/21	\$6,150	Travis Tompkins, Middletown	Our Place Saloon, Trenton
7/30/21	\$22,000	Ryan Smith, Lewis Center	Keystone Pub & Patio Lewis Center
8/1/21	\$5,500	Stephen Clark, Youngstown	Davidson's Restaurant, Canfield
8/1/21	\$10,005	Zachary Berger, Wadsworth	Finny's Sports Bar & Grill, Norton



wagers: Save time **KENO multi-draw** and have fun

Players can now place one, draw wagers with a single two or a max of 50 multipurchase, giving them

enthusiastic Keno customers. Suggest multi-draw wagers as the way to go for your more time with their business has to offer. riends and all your



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Patrick McDonald, Director

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