

KENO Fun





#### For Starters

Intralot terminal service issues 1-866-710-2462

#### Hotline

1-800-686-4208 General retailer services Instant ticket ordering Claims questions

Regional Sales Offices
Region 1: Cleveland regional office
216-774-5671

Region 2: Toledo regional office 1-800-589-6442

Region 3: Dayton regional office 1-800-589-6463

Region 4: Cincinnati regional office 1-800-589-9882

Region 5: Columbus regional office 1-800-589-6445

Region 6: Athens regional office 1-800-589-6466

Region 7: Akron-Canton regional office 1-800-589-6467

Region 8: Youngstown regional office 1-800-589-6468

Region 9: Lorain regional office 1-800-589-6469

Winning Numbers Line 1-800-589-6446

**Website** www.ohiolottery.com

#### Check out:

KENO Million
Dollar Club

Salute to the Class of FY 2023 throughout northern Ohio. Page 6, 7

Promotion and signage
Low-key ways to promote
Keno play.
Page 9

KENO Winners
Page 10

KENO Spring
Spectacular
Enjoy a breath of fresh
air with our latest
Keno promotion.
Page 11

(Cover photo) Jacquie
Dorring, owner of Pioneer Inn
in Perrysburg (second from
right), and friends at the Keno
party she hosted, celebrating
her entry into the FY23 Keno
Million Dollar Club.

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Compulsive gambling can be treated. If you or someone you know has a gambling problem, call the Problem Gambling Helpline at 1-800-589-9966.

#### Welcome to Kenotes

a publication for bars, taverns, restaurants and clubs selling the Ohio Lottery KENO game.

It's time for something new. A fresh start, a makeover, something fun to celebrate what brings us together. We're all about that, starting with the *Keno Spring Spectacular* promotion, which runs May 6-12. See page 11 for more.

For several months now, we've been hosting *Keno* parties at bar/tavern-style retailers across the state. Our *Keno* bars and taverns have found this to be a great way to thank their patrons and generate excitement on quieter days, sometimes even running *Keno* parties alongside a special event or anniversary. Reach out to your sales representative to learn more. Make your guests feel special and relish the fun!

We continue our celebration of retailers who've entered the FY 2023 Class of the *Keno* Million Dollar Club. In our last issue, we shined the spotlight on hardworking retailers from central and southern Ohio. This issue, we feature retailers from all around north and north central Ohio who've hit this landmark.

**Make the most of spring**, spruce up your *Keno* game, and enjoy the months ahead!

Riser Tavern & Grill, Poland Fy23 Class of the Keno Million Dollar Club



KC's Sports Club, Wadsworth FYZ3 Class of the Keno Million Dollar Club



Louisville Eagles 2374, Louisville FY23 Class of the Keno Million Dollar Club

## Eli's Sports Bar & Grill, Ross

Looking for a fun, friendly and casual place to kick back and play *Keno*? If you live in Greater Cincinnati, stop by Eli's Sports Bar & Grill in Ross.

You'll find 25 TVs with the latest sporting events playing in the bar and dining room. And for *Keno* fans, Eli's has eight monitors dedicated to *Keno*.

"It's just something to do when you're sitting here, looking up at the screen, seeing your numbers come up," says **Whitney**, who manages the bar at the Ross location. 'It's just a fun thing to play for sure."

The sports bar is one of three owned by the Westerbeck brothers, **David, Michael** and **Steven**. Two other Eli's Sports Bar & Grill locations are in Liberty Township and Mason.

"Eli's is very positive on Lottery sales," says sales representative **Bob Betsch**, who works closely with Whitney. "They really promote well. They do a lot of cashing their own tickets."

Bob recently planned a *Keno* party with Whitney and the Westerbecks. The event included Plinko, Eli's gift cards, and merchandise giveaways.

"The customers, the co-workers, my boss. They're all great," says Whitney, who's worked there since the Eli's location first opened 15 years ago. "I've made some lifetime friends here, that's for sure."

On a recent visit, we met some of her regulars and chatted with her about the business, her customers and *Keno*.

"Keep doing great things," she says. "People love the Lottery."

#### **Quick facts**

- Eli's Sports Bar & Grill in Ross is among the top 5% of bar/ tavern-style Lottery retailers in the Cincinnati region.
- The Westerbeck brothers are big supporters of Ross, Hamilton, and Mason school sports teams, and recently helped sponsor Ross High School's new scoreboard.



## The FY23 Class of the KENO Million Dollar Club

Congratulations to the 147 retailers who made the FY23 class of the *Keno* Million Dollar Club. In this issue, we salute the hard-working retailers from north and north central Ohio who made the list.

Thank you for your outstanding work on behalf of the Ohio Lottery!

#### **Akron/Canton Region**

Amvets Post #40, Mentor Bar 130, Ravenna Bar and Grill, Norton Caps Sports Bar & Grille, Akron Diamondback Bar & Grill. Eastlake Kate's Bar and Grill, Wickliffe KC's 3rd Base Sports Bar, Akron Louisville Eagles 2374, Louisville Mean Mugs Pub, Mentor MGM Northfield Park, Northfield Noisy Oyster Pub, Akron Red Hawk Grille, Concord Rich Lanes, Fairport Harbor Sal's Place, Chagrin Falls The Basement at the Falls. Cuyahoga Falls The Ignorant Owl, Canton

Wickliffe Lanes, Wickliffe
Winking Lizard Tavern, Akron
Winking Lizard Tavern, Canton

Dominic's & JoJo's, Medina Fy23 Class of the Keno Million Dollar Club

#### **Cleveland Region**

Boardwalk Bar & Grill, Euclid
Casey Jones Tavern, Cleveland
Erin's Pub 42, Parma
Game on Lakewood, Lakewood
McG's Pub & Grub, Brooklyn
Neighbors Bar and Grill, Cleveland
Rustic Pub, Parma
Sloppy Bob's, Parma
Solon VFW, Solon
TC Flyers. Parma Hts.
The Oriole Café, Berea
The Wagon Wheel Pub, Parma Hts
Travelers Grille, North Olmsted
Wine Bar, Rocky River





Lorain Region

Barley Jack's Pub & Eatery, Brunswick Hills Columbia Station Eagles, Columbia Station Dominic's & JoJo's, Medina KC's Sports Pub, Wadsworth Krusz-in Drive Thru, Elyria Manzo's Thunder Road, Brunswick MVP Sports Bar & Grill, Mansfield Winking Lizard Tavern, Brunswick

Toledo Region, Northwest Ohio

Buffalo Wild Wings, Lima Johnny's On the Spot #2, Oregon J's American Pub. Lima Oler's Bar and Grill, Findlay Pat & Dandy's Sports Bar & Grill, Toledo Pioneer Inn, Perrysburg Pizza Pub 516, Perrysburg Shawn's Irish Tavern, Waterville Sidelines Sylvania, Toledo The Pit Stop, Oak Harbor Tiff's on Main, Deshler

Youngstown Region

Brunswick Hills

FYZ3 Class of the Keno Million Dollar Club

Brennan's Pub, Ashtabula Clay Street Grill, Austinburg DiSilvio's Family Grill, Hubbard East Ashtabula Club, Ashtabula Leon's Sports Bar & Grille, Warren

Pymatuning Arie 4035 FOE, Andover

Ricardo's, New Philadelphia Riser Tavern and Grill, Poland Shotz Bar & Grille, Austintown The New Manhattan, Hubbard Tommy Dogg's, Niles



Bar and Grill, Norton Fyz3 Class of the Keno Million Dollar Club



#### Taking Care of Business:

# Correctly loading paper on MP or Touch & Win vending

New to loading paper into the MP or MPNG vending machine? (Our thin red or yellow draw game, *Keno* and Touch & Win game vending machines).

Starting a new paper roll. Take off the tape, unroll one turn and remove, making an even cut across the paper. Any glue from the beginning of the paper roll will now be removed. Now it's time to get started.

Place the paper fully on the spindle. On the MP, it should be pushed to the left as far as it will go. Don't be afraid to give it a good push!

Ticket paper should go back and up, threading back to front through the paper cutter. Snap the paper cutter closed and a short piece of paper should be ejected. Catch and dispose of the paper. Then, press the feed button three to four times to ensure the paper is printing correctly. Now you're in business!

Retailers are responsible for changing their own printer paper. Questions? Contact your sales representative or regional office.









### **KENO POS**

Check out these items available to boost the profile of *Keno* at your location. See your sales representative to request these items and other point-of-sale and merchandise items available.



## **Big Winners!**

January - March 2024

KENO winners of \$10,000 and up at Ohio bars, restaurants, taverns and clubs

| Date won | Prize won | Retailer                           |
|----------|-----------|------------------------------------|
| 1/6/24   | \$10,040  | Ashley Station, Ashley             |
| 1/11/24  | \$18,000  | The Union Club, Springfield        |
| 1/14/24  | \$10,004  | VFW #5137, Medina                  |
| 1/14/24  | \$10,002  | Ziggy's, Moraine                   |
| 1/14/24  | \$10,002  | Casey Jones Tavern, Cleveland      |
| 1/15/24  | \$20,006  | Army Navy Garrison 1982, Bolivar   |
| 1/23/24  | \$11,056  | Shawn's Irish Tavern, Toledo       |
| 1/23/24  | \$10,030  | Cedar Pub, Amherst                 |
| 1/24/24  | \$11,009  | Mason Bowl, Mason                  |
| 1/25/24  | \$11,000  | The Spot Bar, Steubenville         |
| 1/27/24  | \$11,000  | Rooster's Marysville, Marysville   |
| 1/30/24  | \$50,000  | Barberton Civitan Club, Barberton  |
| 2/1/24   | \$12,000  | Wings Warehouse, Cuyahoga Falls    |
| 2/1/24   | \$12,000  | Wings Warehouse, Cuyahoga Falls    |
| 2/2/24   | \$20,000  | Ashley Station, Ashley             |
| 2/2/24   | \$11,070  | Fricker's, Fremont                 |
| 2/2/24   | \$10,000  | Bakers Pub, Amelia                 |
| 2/4/24   | \$20,040  | Wellington Eagle #2051, Wellington |
| 2/6/24   | \$40,006  | KC's Melody Inn, Cuyahoga Falls    |
| 2/9/24   | \$20,000  | 306 Lounge, Mentor                 |
| 2/10/24  | \$10,025  | Cleats Marblehead, Marblehead      |
| 2/10/24  | \$10,000  | Dominic's & JoJo's, Medina         |
| 2/18/24  | \$10,002  | Blue Turtle Tavern, North Olmsted  |
| 2/26/24  | \$10,000  | Donerick's Pub, Columbus           |
| 3/15/24  | \$10,000  | Tony K's Bar & Grille, Berea       |
| 3/17/24  | \$13,287  | Cleves Drive Thru, Cleves          |
| 3/17/24  | \$10,250  | Grandstand & Bar Grille, Hamilton  |
| 3/22/24  | \$25,059  | Club Trio Lounge, Cincinnati       |
| 3/22/24  | \$22,570  | Amano's, Worthington               |
| 3/22/24  | \$10,000  | Bakers Pub, Amelia                 |
| 3/23/24  | \$10,000  | Outpost Kent, Kent                 |
| 3/23/24  | \$10,000  | Troy Elks #833, Troy               |
| 3/23/24  | \$10,000  | PNA Lodge #2220, Martins Ferry     |
| 3/23/24  | \$10,000  | Saint Bernard Market, Cincinnati   |
| 3/28/24  | \$11,002  | Shingle Shack, Celina              |
| 3/30/24  | \$11,000  | Fairweathers Cafe, Columbus        |
|          |           |                                    |



Bowling buddies Patrick,
David, and Jarren pooled
their money together
and now share a \$57,271
Quick Spot jackpot! They
purchased their winning
ticket at Spin Bowl in Akron.



Michael Won \$150,000 at the Rusty Cork, West Portsmouth.



26-24

## KENO Spring Spectacular

#### May 6 through May 12

Enjoy a little KENO lift as we celebrate spring with Keno Spring Spectacular, May 6-12.

Players who make a \$20 single-ticket purchase receive a free \$1. 5-spot play good for three consecutive drawings.

*Up next:* **Keno Fundependence Days, July 1-5.** Each \$20 single-ticket *Keno* purchase earns customers a \$1, 4-spot play for three drawings.

All free plays are auto pick. *Note:* This is a repeat promotion, so a \$40, single-ticket *Keno* purchase provides two, \$1 5-spot plays for three drawings etc.

Visit the KENO Promotions Calendar at ohiolottery.com for a current list of promotions.



# Spring cleanup underway

Need to move any Lottery equipment?

(That includes rooftop satellite sales representative know communication.) Let your interior upgrades – can all at least three weeks in advance. New roofs,



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1-800-686-4208 | www.ohiolottery.com Please Play Responsibly

Michelle B. Gillcrist J.D., Director

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