



#### For Starters

Intralot terminal service issues 1-866-710-2462

#### Hotline

1-800-686-4208 General retailer services Instant ticket ordering Claims questions

Regional Sales Offices
Region 1: Cleveland regional office
216-774-5671

Region 2: Toledo regional office 1-800-589-6442

**Region 3: Dayton regional office** 1-800-589-6463

Region 4: Cincinnati regional office 1-800-589-9882

**Region 5: Columbus regional office** 1-800-589-6445

Region 6: Athens regional office 1-800-589-6466

**Region 7: Akron-Canton regional office** 1-800-589-6467

**Region 8: Youngstown regional office** 1-800-589-6468

Region 9: Lorain regional office 1-800-589-6469

Winning Numbers line

Website www.ohiolottery.com

#### Check out:

Keno special coming to MP vending
Page 4, 5

Retailer spotlight
Campbell-area retailer
offers personal service.
Page 6, 7

The \$1-Million Club

Here are the southern and central Ohio retailers who've made this year's list.

Page 8

Pool play
Retailer takes advantage of
Keno specials to bring
players together.
Page 9

#### Blog

www.ohiolottery.wordpress.com

**Twitter** @OHLottery

Compulsive gambling can be treated. If you or someone you know has a gambling problem, call the Problem Gambling Helpline at 1-800-589-9966.

### Welcome to Kenotes

a publication for bars, taverns and restaurants selling the Ohio Lottery KENO game.

The Ohio Lottery's taking a new angle on the season's *Keno* special. Starting Nov. 7 and running Thursdays and Fridays through December, we're offering a promotion exclusively for locations with MP vending. Players who make a \$20 single-ticket *Keno* purchase receive a free, 5-spot *Keno* wager good for five consecutive drawings. Get the details on page 5.

Small and mighty – that's what we call the *Keno* business done by Patsy's Bar & Grille of Campbell. Owner Alex Palombo Jr. works hard to cater to the particular interests of his customers, making the bar and grille a destination for Campbell-area residents. Take a look at page 6 to learn more about his business.

Angie Schuler, bar manager for the Corner Pub of Cincinnati, thought the Lottery's recent Happy Hour specials deserved a second look. See how she got patrons together for some fun pool play.

Finally, we celebrate the retailers who entered the \$1-Million Club in Fiscal Year 2013. More than 90 retailers joined the club -- selling \$1 million or more in *Keno* since becoming Ohio Lottery retailers. This issue's spotlight is on club members from central and southern Ohio.



Roosters of New Albany Servers Jamie, Sydney, Rachel and Lindzy

Valley Sport Bar, West Carrollton





Special KENO promotion for MP vending retailers starts Nov 7

Buy \$20 worth of Keno, get a 5-Spot Keno wager good for the next five drawings!

Starting Nov. 7, the Ohio Lottery is offering a special deal to all your customers using the Lottery's multi play station. Customers who make a \$20 single ticket *Keno* purchase through MP vending will receive a free \$1, 5-spot *Keno* wager good for five consecutive drawings.

The special runs every Thursday and Friday\* through December.

Encourage customers to use your multi play station to make their ticket purchase today!

#### Special signage coming

Your sales representative will deliver a special MP station header and table topper to encourage sales.

*Note:* The promotion is good for all \$20 single *Keno* ticket purchases only.

The promotion is exclusive to licensed Ohio Lottery retail locations offering MP vending.

\*Sales begin at midnight every Thursday, and run through 2:28 a.m. the following Saturday. The promotion ends at 2:28 a.m. on Saturday, Dec. 28.

STATION LOCATION for a limited time only!

# Patsy's Bar & Grille, Campbell

**Alex Palombo Jr.** knows how to sell. After selling cars for 32 years, he changed careers and purchased Patsy's Bar & Grille in 2006. The bar had a 60-year track record, and as a patron under its former owner, Alex saw the business as a good investment.

#### **Business stats**

- Alex has eight part-time employees, including a daughter and grandson.
- His business is cozy, with 14 barstools and five tables serving patrons. It's almost always busy.

#### Lottery/Keno focus

**Provides personal attention.** While the business has MP vending, the staff handles the majority of his patrons' *Keno* wager requests.

"We wait on our people. We wait on all our *Keno* customers. That's what they like," Alex says. "They stay here. You keep them here and they play while they're eating and drinking."

#### His Keno clientele

**Knows his customers, their habits.** Patsy's Bar & Grille does the majority of its *Keno* business between 11 a.m. and 7 p.m., with retirees and shift workers among his regulars.

While *Keno* is the largest draw, he sells all games including about six instants. While many patrons play these other games, he says that they tend to do so at other retailers where they've also developed an allegiance.

#### **Future goals**

**Maximize the use of space**. He's working on a remodeling project that would allow him to accommodate five to six more patrons at the bar. He hopes to have the remodel completed in 2014.



Claude



## The FY13 Class of the \$1-Million Club

This year, more than 90 bars, taverns, restaurants and clubs reached the \$1-million mark in *Keno* sales since joining the Ohio Lottery. Congratulations to all!

This issue, we recognize our Keno sellers in central and southern Ohio.\*

Athens Region, Southeast Ohio

Loyal Order of Moose #2263, Waverly

#### Cincinnati Region, Southwest Ohio

Kenny's Sports Bar, Cincinnati Lucky Dog Tavern & Grille, Mason Roosters, Milford Roosters, Springdale Strikes & Spares, Cincinnati Towerview Sport Pub, Cincinnati Win Place or Show, Cincinnati

#### Columbus Region, Central Ohio

American Legion #532, Columbus Buffalo Wings & Rings, Grove City Cheers Too, Columbus Donericks, Columbus Donerick's Pub, Columbus Double D's Pub, Columbus Final Score Sports Pub, Delaware



Hamilton's Pub, Columbus
Joe's Original An American Pub, Lewis Ctr
Kingy's Pizza Pub, Canal Winchester
Lucky's Grille & Billiards, Hilliard
Old Town Tavern, Canal Winchester
Paint Grill, Chillicothe
Park Street Tavern, Columbus

Park Street Tavern, Colt Ralphies #6, Marion Roosters, New Albany Roosters, Chillicothe Roosters, Circleville The Lounge, Columbus The Dock at Water, Chillicothe

Ziggy's, Pataskala

Dayton Region, West Central Ohio

Bargos Grill & Tap, Dayton

Bolts Sports Café, Englewood Fricker's #120, Springfield Fricker's #123, Troy Fricker's #108, Vandalia McGillicutty's Dayton

McGillicutty's, Dayton Miami Valley Sports Bar, West Carrollton Milton Athletic Club, Dayton Roosters Miamisburg, West Ca<u>rrollton</u>

Sure Shots, Kettering

\*Look for the list of our new class of \$1-Million Club members from northern Ohio in the next issue of Kenotes.







ards, Hilliard

## Top Perfect Game 300 jackpots

Among Lottery bars, taverns and restaurants As of Oct. 11, 2013

PERFECT GAME 300 JACKPOT PRIZE	RETAILER	DATE WON
\$44,816	Airway Billiards Bar & Grill, Dayton	Sept. 4, 2013
\$38,038	Delaware Market & Café, Delaware	April 20, 2013
\$36,765	Hitching Post, Norwalk	May 18, 2013
\$34,998	Franklin Tavern, Franklin	March 1, 2013
\$33,313	Chris' Place, Elyria	Jan. 8, 2013
\$29,038	Woody's Bar & Grille, Cleveland	Oct. 11, 2013

## The power of pool play

This past summer, **Angie Shuler**, the manager of the Corner Pub of Cincinnati, had a great idea. The bar was in the middle of a *Keno* 

Happy Hour special, which provided a free 4-spot *Keno* wager with every \$10 *Keno* purchase.

"We had someone come in and they didn't know what *Keno* was," says Angie. "They were from out of state."

That got Angie thinking. That sparked an idea for pool play.

"I started a list. I had everyone pay up first. It took me 24 hours," she says.

Angie got 16 patrons to pool their money for a big *Keno* ticket purchase. Each paid \$50 for a total of 20 drawings, and got 80 free 4-spot tickets.

All Corner Pub photos courtesy of Sue Rodney Fancher.

re able to play on and

The group won \$534, and she says that they were able to play on and off together using the same money for the next couple weeks.

"Everyone loved it," she says. "We had a blast that day."

## **Big Winners!**

May 2013-September 2013 KENO Winners of \$5,000 and up

5/1/13	\$8,800	Ronald Tudor, Cincinnati	Eli's Sports Bar & Grill, Maineville
5/4/13	\$8,200	John Getchell, Cleveland	Bonnie's, Fairview Park
5/4/13	\$8,230	John Loudermilk, Springboro	Froggy Blues, Monroe
5/5/13	\$10,002	Elana Mettler, Kingston	Village Inn, Kingston
5/10/13	\$5,000	John Manchester, Southington	Olde Dutch Mill Golf Course, Lake Milton
5/11/13	\$10,000	Lillian Juliano, Mentor-on- the-Lake	Lighthouse Beverage & Deli, Mentor
5/19/13	\$6,007	Rosalie Young, Fairfield	Cobblestone Tavern, Fairfield
5/24/13	\$10,300	Robert Hills, Huber Heights	Fricker's #116, Huber Heights
6/1/13	\$5,022	Jeffrey Turk, Garrettsville	Longboyz Tavern, Warren
6/2/13	\$8,200	Frank Pakish, Cleveland	Geppetto's/ Johnny Malloy's, North Ridgeville
6/5/13	\$8,200	George Glus, Cleveland	CPPA Social Club, Cleveland
6/7/13	\$10,000	Garth Campbell, West Chester	Willies Sports Cafe, West Chester
6/8/13	\$6,001	John Ward, Geneva	Sammy Ks Steak House, Perry
6/24/13	\$10,024	Dale Zelinski, Brookpark	The Upper Deck, Berea
6/30/13	\$8,200	Anthony Platano, Ashtabula	Paradise Bay, Roaming Shores
7/11/13	\$5,000	Thomas Armstrong, Davie	Beer Barrel Saloon, Put-In-Bay
7/21/13	\$5,010	Justin Hardcastle, Zanesville	The Barn, Zanesville
7/28/13	\$20,000	Robert Winans, Belleville	Roosters Grove City, Grove City
8/3/13	\$10,000	Michael Kinney, North Royalton	Firehouse Sports Bar And Grille, North Royalton
8/4/13	\$5,500	Christel Fortz, St Clairsville	Bill's Restaurant, Yorkville
8/5/13	\$10,000	Saundra Foltz, Mt Vernon	Donericks, Columbus
8/20/13	\$5,507	Denise Letz, New Franklin	Erie Street Pub, Massillon
8/24/13	\$20,004	Hazel Rice, Johnstown	Damons Newark, Newark
8/26/13	\$5,000	Frances Mitchell, Massillon	Erie Street Pub, Massillon



Win Place or Show, Cincinnati Manager, Rita: bartender, Heather; and server, Tracy



8/27/13	\$5,000	Albert Dominguez, Toledo	Bottom Line, Toledo
8/31/13	\$6,007	Paul Rush, Lewis Center	Kicks, Westerville
9/4/13	\$7,200	Tunde Wells, Centerville	Fricker's #119, Dayton
9/7/13	\$5,000	Karl Martin, Dayton	Fricker's #124, Dayton
9/9/13	\$5,500	Pamela Cook, North Ridgeville	Trolley House Pub & Grille, Olmsted Township
9/11/13	\$5,000	Tony Tolbert, Trotwood	The Palms Lounge & Grill, Dayton
9/12/13	\$5,002	Kevin Navratil, North Olmsted	K.C.'s Bar & Grille, North Olmsted
9/18/13	\$11,002	Colleen Chancey, Toledo	Rods Bar, Toledo
9/20/13	\$5,005	Mary Mapel, Curtice	Porky's Pizza Trof, Oak Harbor
9/20/13	\$8,200	Bradley Bruner, Willoughby	Coaches Neighborhood
			Tavern, Willowick
9/29/13	\$10,000	Fred Groce Cleveland	DPC Lounge Cleveland



# own special twist to an Ohio Lottery Keno promotion? Have an idea to add your

ideas with your Lottery sales rep today. We'd love to hear them. Share your



The Ohio Lottery is an Equal Opportunity Employer and Service Provider

1-800-686-4208 | www.ohiolottery.com

Please Play Responsibly

John Kasich, Governor

Dennis Berg, Director Patrick McDonald, Commission Chair

Marie Kilbane Seckers, Editor Contributors Molly Fanta

Sandra Neal

24/7 Problem Gamblers Helpline

9966-689-008-1

Total copies printed: 3,250 Publication Date:10/13 Unit Cost: \$0.538

# 615 West Superior Ave. Cleveland, Ohio 44113-1879 THE OHIO LOTTERY

U S POSTAGE PAID FIRST-CLASS MAIL **PERMIT NO. 2484** Cleveland OH PRESORTED