

## OIㅗ!

## For Starters

## Intralot terminal service issues

1-866-710-2462

## Hotline

1-800-686-4208
General retailer services
Instant ticket ordering
Claims questions

## Regional Sales Offices

Region 1: Cleveland regional office 216-774-5671

Region 2: Toledo regional office l-800-589-6442

Region 3: Dayton regional office 1-800-589-6463

Region 4: Cincinnati regional office 1-800-589-9882

Region 5: Columbus regional office l-800-589-6445

Region 6: Athens regional office 1-800-589-6466

Region 7: Akron-Canton regional office 1-800-589-6467

Region 8: Youngstown regional office 1-800-589-6468

Region 9: Lorain regional office 1-800-589-6469

## Winning Numbers line <br> 1-800-589-6446

## Website

www.ohiolottery.com

## Check out:

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$\sqrt{ }$ Retailer spotlight Campbell-area retailer offers personal service. Page 6, 7

The \$1-Million Club Here are the southern and central Ohio retailers who've made this year's list. Page 8

Pool play Retailer takes advantage of Keno specials to bring players together.
Page 9

## Blog

www.ohiolottery.wordpress.com

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Compulsive gambling can be treated. If you or someone you know has a gambling problem, call the Problem
Gambling Helpline at 1-800-589-9966.

## Welcome to Kenotes

a publication for bars, taverns and restaurants selling the Ohio Lottery KENO game.

The Ohio Lottery's taking a new angle on the season's Keno special. Starting Nov. 7 and running Thursdays and Fridays through December, we're offering a promotion exclusively for locations with MP vending. Players who make a $\$ 20$ single-ticket Keno purchase receive a free, 5 -spot Keno wager good for five consecutive drawings. Get the details on page 5.

Small and mighty - that's what we call the Keno business done by Patsy's Bar \& Grille of Campbell. Owner Alex Palombo Jr. works hard to cater to the particular interests of his customers, making the bar and grille a destination for Campbell-area residents. Take a look at page 6 to learn more about his business.

Angie Schuler, bar manager for the Corner Pub of Cincinnati, thought the Lottery's recent Happy Hour specials deserved a second look. See how she got patrons together for some fun pool play.

Finally, we celebrate the retailers who entered the $\$ 1$-Million Club in Fiscal Year 2013. More than 90 retailers joined the club -- selling $\$ 1$ million or more in Keno since becoming Ohio
 Lottery retailers. This issue's spotlight is on club members from central and southern Ohio.

Congratulations, this purchase $\$ 5-5$ Spot KENO ticketl titles you to a free $\$ 5-1.4500148 \times \times X \times X X X$ 0203071314 Draw Number 502100 Thurs Nov 0713 FOR 1 DRAN
$\$ 20$ KENO PERDRAW BOOSTEP NO Game

Special Keno promotion for multi play station locations (MP vending)
Thursdays-Fridays through December.

Note: All Keno tickets purchased as part of the promotion cannot be cancelled.

# Special KENO promotion for MP vending retailers starts Nov 7 

Buy \$20 worth of Keno, get a 5-Spot Keno wager good for the next five drawings!

Starting Nov. 7, the Ohio Lottery is offering a special deal to all your customers using the Lottery's multi play station. Customers who make a $\$ 20$ single ticket Keno purchase through MP vending will receive a free $\$ 1,5$-spot Keno wager good for five consecutive drawings.

The special runs every Thursday and Friday* through December.

Encourage customers to use your multi play station to make their ticket purchase today!

## Special signage coming

Your sales representative will deliver a special MP station header and table topper to encourage sales.

Note: The promotion is good for all $\$ 20$ single Keno ticket purchases only.

The promotion is exclusive to licensed Ohio Lottery retail locations offering MP vending.
*Sales begin at midnight every Thursday, and run through 2:28 a.m. the following Saturday. The promotion ends at 2:28 a.m. on Saturday, Dec. 28.

# Patsy's Bar \& Grille, Campbell 

Alex Palombo Jr. knows how to sell. After selling cars for 32 years, he changed careers and purchased Patsy's Bar \& Grille in 2006. The bar had a 60 -year track record, and as a patron under its former owner, Alex saw the business as a good investment.

## Business stats

- Alex has eight part-time employees, including a daughter and grandson.
- His business is cozy, with 14 barstools and five tables serving patrons. It's almost always busy.


## Lottery/Keno focus

Provides personal attention. While the business has MP vending, the staff handles the majority of his patrons' Keno wager requests.
"We wait on our people. We wait on all our Keno customers. That's what they like," Alex says. "They stay here. You keep them here and they play while they're eating and drinking."

## His Keno clientele

Knows his customers, their habits. Patsy's Bar \& Grille does the majority of its Keno business between 11 a.m. and 7 p.m., with retirees and shift workers among his regulars.

While Keno is the largest draw, he sells all games including about six instants. While many patrons play these other games, he says that they tend to do so at other retailers where they've also developed an allegiance.

## Future goals

Maximize the use of space. He's working on a remodeling project that would allow him to accommodate five to six more patrons at the bar. He hopes to have the remodel completed in 2014.

Alex and Duane Mancini, his Lottery business rep


## The FY13 Class of the \$1-Million Club

This year, more than 90 bars, taverns, restaurants and clubs reached the $\$ 1$-million mark in Keno sales since joining the Ohio Lottery. Congratulations to all!

This issue, we recognize our Keno sellers in central and southern Ohio.*

## Athens Region, Southeast Ohio

Loyal Order of Moose \#2263, Waverly
Cincinnati Region, Southwest Ohio
Kenny's Sports Bar, Cincinnati
Lucky Dog Tavern \& Grille, Mason
Roosters, Milford
Roosters, Springdale
Strikes \& Spares, Cincinnati Towerview Sport Pub, Cincinnati Win Place or Show, Cincinnati

## Columbus Region, Central Ohio

American Legion \#532, Columbus
Buffalo Wings \& Rings, Grove City
Cheers Too, Columbus
Donericks, Columbus
Donerick's Pub, Columbus
Double D's Pub, Columbus
Final Score Sports Pub, Delaware
Roosters of Springdale. Pictured are employees miranda, Corey, Barry, Cathy and Antralane

Hamilton's Pub, Columbus
Joe's Original An American Pub, Lewis Ctr Kingy's Pizza Pub, Canal Winchester Lucky's Grille \& Billiards, Hilliard Old Town Tavern, Canal Winchester Paint Grill, Chillicothe Park Street Tavern, Columbus Ralphies \#6, Marion Roosters, New Albany Roosters, Chillicothe Roosters, Circleville The Lounge, Columbus The Dock at Water, Chillicothe
Ziggy's, Pataskala
Dayton Region, West Central

## Ohio

Bargos Grill \& Tap, Dayton
Bolts Sports Café, Englewood Fricker's \#120, Springfield Fricker's \#123, Troy Fricker's \#108, Vandalia

$$
\begin{aligned}
& \text { Bargos Grill \& } \\
& \text { Tape, Dayton } \\
& \text { Barmaid, Kristen }
\end{aligned}
$$

## Top Perfect Game 300 jackpots

## Among Lottery bars, taverns and restaurants

As of Oct. 11, 2013

| PERFECT GAME 300 <br> JACKPOT PRIZE | RETAILER | DATE WON |
| :--- | :--- | :--- |
| $\$ 44,816$ | Airway Billiards Bar \& Grill, <br> Dayton | Sept. 4, 2013 |
| $\$ 38,038$ | Delaware Market \& Café, <br> Delaware | April 20, 2013 |
| $\$ 36,765$ | Hitching Post, Norwalk | May 18, 2013 |
| $\$ 34,998$ | Franklin Tavern, Franklin | March 1, 2013 |
| $\$ 33,313$ | Chris' Place, Elyria | Jan. 8, 2013 |
| $\$ 29,038$ | Woody's Bar \& Grille, <br> Cleveland | Oct. 11, 2013 |

## The power of pool play

This past summer, Angie Shuler, the manager of the Corner Pub of Cincinnati, had a great idea. The bar was in the middle of a Keno Happy Hour special, which provided a free 4-spot Keno wager with every $\$ 10$ Keno purchase.
"We had someone come in and they didn't know what Keno was," says Angie. "They were from out of state."

That got Angie thinking. That sparked an idea for pool play.
"I started a list. I had everyone pay up first. It took me 24 hours," she says.

Angie got 16 patrons to pool their money for a big Keno ticket purchase. Each paid $\$ 50$ for a total of 20 drawings, and got 80 free 4-spot tickets.

The group won $\$ 534$, and she says that they were able to play on and off together using the same money for the next couple weeks.
"Everyone loved it," she says. "We had a blast that day."

## Big Winners!

May 2013-September 2013 KENO Winners of $\$ 5,000$ and up

| 5/1/13 | $\$ 8,800$ | Ronald Tudor, Cincinnati | Eli's Sports Bar \& Grill, <br> Maineville |
| :--- | :--- | :--- | :--- |
| $5 / 4 / 13$ | $\$ 8,200$ | John Getchell, Cleveland | Bonnie's, Fairview Park <br> $5 / 4 / 13$ |
| $\$ 8,230$ | John Loudermilk, <br> Springboro | Froggy Blues, Monroe |  |



| 8/27/13 | $\$ 5,000$ | Albert Dominguez, Toledo |
| :--- | :--- | :--- |
| $8 / 31 / 13$ | $\$ 6,007$ | Paul Rush, Lewis Center |
| $9 / 4 / 13$ | $\$ 7,200$ | Tunde Wells, Centerville |
| $9 / 7 / 13$ | $\$ 5,000$ | Karl Martin, Dayton |
| $9 / 9 / 13$ | $\$ 5,500$ | Pamela Cook, North <br> Ridgeville |
| $9 / 11 / 13$ | $\$ 5,000$ | Tony Tolbert, Trotwood |
| $9 / 12 / 13$ | $\$ 5,002$ | Kevin Navratil, North <br> Olmsted |
| $9 / 18 / 13$ | $\$ 11,002$ | Colleen Chancey, Toledo |
| $9 / 20 / 13$ | $\$ 5,005$ | Mary Mapel, Curtice |
| $9 / 20 / 13$ | $\$ 8,200$ | Bradley Bruner, Willoughby |
| $9 / 29 / 13$ | $\$ 10,000$ | Fred Groce, Cleveland |

Bottom Line, Toledo Kicks, Westerville
Fricker's \#119, Dayton
Fricker's \#124, Dayton
Trolley House Pub \& Grille, Olmsted Township
The Palms Lounge \& Grill, Dayton
K.C.'s Bar \& Grille, North Olmsted
Rods Bar, Toledo
Porky's Pizza Trof, Oak Harbor
Coaches Neighborhood Tavern, Willowick
DPG Lounge, Cleveland

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Have an idea to add your own special twist to an Ohio Lottery Keno promotion?

We'd love to hear them. Share your ideas with your Lottery sales rep today.


The Ohio Lottery is an Equal Opportunity Employer and Service Provider

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